



## Little Thompson Water District

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### Summer 2015 Newsletter

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[www.ltwd.org](http://www.ltwd.org)

## District Manager's Message

This spring's cool and rainy weather has resulted in the greenest Colorado landscapes we've seen in recent years. As a result, our customers' water use, which typically increases when we begin lawn and garden watering, has remained much closer to winter use. Since weather variations impact the amount of water customers need, we pay close attention to big shifts in weather patterns.

During cool, wet years, Little Thompson Water District's staff monitors water use, as well as revenue and expenses, to keep costs in line with less income from water sales. Through June, our water revenue is under budget by about 15%. Each year, we anticipate the possibility of less than usual water use and maintain a reserve to cover everyday operations. Since we may still experience hot, dry days in the late summer and early fall, we won't know the result of weather patterns on this year's total water use. We anticipate having plenty of water in storage this year for next year's use.

With the potential for less revenue this year and rising costs for water storage, distribution and treatment, we begin the process of planning for next year's budget. You can learn more about the budget process in the next newsletter and on our website. Look for Board agendas and minutes to follow the discussions. Our meetings are public, and meeting dates are published on the website and posted at our office. *Thank you. Jim Hibbard*



CENTER FOR  
ReSource Conservation  
Slow the Flow

## Sign Up for a Sprinkler Audit – Save Water and Money

Your yard's sprinkler system may need a tune-up to operate efficiently, saving both water and money on your water bill. The District has partnered with the Center for ReSource Conservation and their "Slow the Flow" program to provide sprinkler audits to our customers as part of our water conservation program. You'll benefit from a check-up of your system – with a more efficient system – and your landscape may benefit from improved irrigation coverage. The Center for ReSource Conservation will help with your sprinkler system audit and provide educational information on best practices in managing your water use. To schedule an audit, please contact the District's Water Resources Manager, Nancy Koch, 970-344-6388.

## 2013 Flood Repairs Complete

Remaining projects to repair damage from the Fall 2013 flood were completed early this summer. Design and construction of the repairs will help prevent significant damage in future storms, although intense rain and flooding can still be destructive.

This picture was taken September 2013 showing a District exposed water line on Larimer County Road 4E at the Little Thompson River. This was one of thirteen lines at river crossings in the District impacted by the flood.



## Our Water System

628 miles of pipe

Pipe Diameter: 1" to 42"

4,600 valves

1,135 hydrants

**Xpress Bill Pay**  
Innovative Internet Payment Systems

Little Thompson Water District offers our customers the convenience and security of online bill payment. If you have an internet connection and an e-mail address, you can register for "Auto Pay", "Paperless Billing", or make manual payments using their "Xpress Wallet" feature.

You can view up to a year's history of your account online, so you can compare your current bill to a year ago.

Does it cost anything to register for Xpress Bill Pay? **It's free.** So, why wait any longer? Register today at [www.ltwd.org](http://www.ltwd.org).

## Convenience—Not Extra Cost— When Paying your Bill

Our customers have many options for paying their water bills – but some add unnecessary additional cost. While payment services at Walmart, King Soopers and "CheckFreePay" offer electronic payments to utility providers, a service fee is added and an express payment may not be as quick as you think.

Pay at our office during business hours, use the drop box at our office or sign up for Xpress Bill Pay. Xpress Bill Pay payments are processed immediately. When you use any of the payment options we offer, every dollar goes toward your utility bill with fees covered by the District.

## [www.ltwd.org](http://www.ltwd.org)

You can learn how to pay your bill online, set up automatic bill payments, stay informed about District programs, Board meetings, news and much more:

- Be flood aware--flash floods often occur in the late summer and early fall months. Emergency Notifications provide critical information to our customers in the event of emergencies affecting our system.
- Are you a new in our District? A special section provides helpful information for new customers.
- Find our annual Water Quality Report with more information about our sources of water and water treatment.

Our website, [www.ltwd.org](http://www.ltwd.org), offers the most comprehensive and timely information about Little Thompson Water District management, water rates and resources, conservation and water quality.